



## **ACT-IAC Releases Two Papers on Robotic Process Automation**

March 16, 2021 - Fairfax, VA. – The American Council for Technology and Industry Advisory Council (ACT-IAC), the premier public-private partnership dedicated to advancing government through the application of information technology, today officially announced the release of two papers on Robotic Process Automation (RPA). They were produced through a collaborative, volunteer effort by the Intelligent Automation Working Group, under the Emerging Technology Community of Interest.

### **RPA in Federal Agencies: How Federal Agencies Achieve More Through Robotic Process Automation**

This paper, developed by the Intelligent Automation Working Group in partnership with Management Concepts, outlines the challenges, approaches, and solutions for adopting Robotic Process Automation (RPA) within Federal agencies. Both organizations interviewed personnel from nine Federal agencies who are currently using RPA. The report covers lessons learned and recommendations from the experiences shared through the agency interviews. [READ HERE.](#)

### **Process Automation Product Survey: Robotic Process Automation, Intelligent Document Processing, and Process Mining**

This paper provides insight and guidance on how Federal agencies can advance automation, as well as the different options available for driving and implementing automation within agencies today. In particular, this report provides information on RPA product offerings and technologies that complement RPA: Intelligent Document Processing (IDP) and Process Mining/Discovery. The report describes product categories, provides sample use cases, and presents product information provided by the companies in a standard format. [READ HERE.](#)

“These papers contribute to ACT-IAC’s mission to accelerate government. Through automation technology, agencies can streamline their business processes and their employees can focus on higher value work. I am proud of the collaborative effort of our government and industry members to develop these papers to help government modernization efforts” said David Wennergren, CEO of ACT-IAC.

**About ACT-IAC – Accelerating Government Mission Outcomes through Collaboration, Leadership and Education.** The American Council for Technology and Industry Advisory Council (ACT-IAC) is a non-profit educational organization established to create a more effective and innovative government. ACT-IAC provides a unique, objective, and trusted collaboration forum where government and industry executives work as partners to address crucial issues, apply best practices and pioneer innovative solutions. ACT-IAC also provides high quality learning and educational opportunities to improve the knowledge and expertise of the government workforce—both public and private. Further information about ACT-IAC can be found at [www.actiac.org](http://www.actiac.org).