



Groundbreaking Government IT Programs Recognized at 15th Annual Excellence.Gov Awards

*Department of Energy/Oak Ridge National Laboratory's
Research Enterprise Solution (RESolution) Project Named Overall Winner*

FAIRFAX, Va. – November 10, 2015 – [The American Council for Technology-Industry Advisory Council \(ACT-IAC\)](#), the premier public-private partnership in the government IT community, announced the five winning programs and overall winner for the 15th Annual [Excellence.Gov Awards](#). The event honored the best of government information technology (IT) programs demonstrating proven strategies and solutions. A total of 30 finalists from 21 federal, state and local government agencies were honored at the awards reception in Washington, D.C., on Monday.

“ACT-IAC’s Excellence.Gov Award winners are improving citizen services,” said 2015 Excellence.Gov Industry Chair Brian Baker. “In every category, these winners have used innovation and collaboration to solve really difficult problems across the nation.”

Since 2001, Excellence.Gov has recognized over 400 government programs and their industry collaborators. The winners will be invited to showcase their programs at ACT-IAC’s 2016 Management of Change Training Event.

A panel of over 40 judges from across government and industry participated in a three-stage process for the selection of finalists and winners recognized at this year’s award ceremony:

Overall Winner for 2015 Excellence.Gov Awards

Research Enterprise Solution (RESolution) – To integrate multiple new technologies for Oak Ridge National Laboratory (ORNL) into one seamless user experience, ORNL created the Research Solution (RESolution). Run on virtualized EMC hardware, RESolution was built to directly support the researcher workflow, and provide a compelling end-user experience. The application offers streamlined, one-stop access to ORNL data from the underlying LOB systems – reducing the daily hassle of IT, providing a single pane of glass for researchers to access business data, and allowing researchers to be productive anytime, anywhere and on any device.

Excellence in Customer Experience and Digital Service

The San Francisco Business Portal – The City and County of San Francisco’s Business Portal is the most comprehensive resource for starting, managing and growing a business. Improving efficiency for both the business community and City staff, the site clarifies the steps to compliance; allows for easier access to licenses, permits and requirements; and provides a wealth of resources.

Excellence in Analytics and Big Data

U.S. Geological Survey (USGS) Community for Data Integration (CDI) – The Department of the Interior, U.S. Geological Survey created CDI to advance



understanding of Earth systems through enhanced use of data and information; provide a forum for scientists and data managers to come together to share ideas as well as learn new skills and techniques; and advance overall USGS capabilities with respect to data and information acquisition, management, use and delivery by increasing visibility and availability of the work of people throughout the USGS and partner organizations.

Excellence in Enterprise Efficiency

Integrated Enterprise Portal (IEP) – With the heaviest Internet traffic among all federal government agencies, the IRS has an average daily page view of nearly 4 per visitor. The IEP transforms the way the IRS creates, launches and administers its citizens, tax trading partners, and employee-facing applications. The IEP solution is an innovative, cost-effective system that provides a fully scalable, managed private cloud capability, enabling one-stop, web-based services to internal and external users.

Excellence in Intergovernmental Collaboration

Next Generation Identification – Criminal Justice Information Services Division (CJIS)– The FBI's Next Generation Identification (NGI) program is a 10-year incremental replacement of the FBI's Integrated Automated Fingerprint Identification System (IAFIS). The new fingerprint identification technology provides an improved accuracy rate of 99.6% up from the previous 92%. NGI has reduced the dependency on supplemental name checks and human examiner review, reducing manual fingerprint reviews by 90%.

Excellence in Workforce/Mobility

Enterprise Electronic Facsimile (EEFax) – The Enterprise Electronic Facsimile (EEFax) program delivers faxing capabilities and services to IRS employees without traditional fax machines. EEFax uses the IRS email system, software, fax gateway servers, and business rules to receive and deliver incoming faxes to a mailbox associated with the fax number. EEFax sends outbound faxes as email to a fax gateway for delivery. The EEFax program assists in modernizing the IRS's telecommunication infrastructure, reduces operational and consumable costs, and provides improved taxpayer service.

Gigabyte Sponsors for the 2015 Excellence.Gov awards include Accenture, AT&T, CenturyLink, Hitachi and HP.

About ACT-IAC – Advancing Government Through Education, Collaboration and Action

ACT-IAC is the premier public-private partnership in the government IT community and an example of how government and industry work together. ACT-IAC is a nonprofit educational organization created to advance government through collaboration and education. The organization provides an objective, vendor and technology-neutral and ethical forum where government and industry are working together to develop innovative strategies, effective and efficient solutions and best practices. Headquartered in the Greater Washington, D.C. area, ACT-IAC also has chapters in Pacific region (based in San Diego) and the Rocky Mountain region (based in Denver).



Learn more about our organization and how to become a member at <http://www.actiac.org> or call (703) 208-4800.

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